

ADA's Third Party Payer Concierge™

This quick reference guide helps state and local societies field member inquiries about dental benefit, coding, quality and Medicaid with helpful links and ADA contacts.

Third Party Payer Advocacy

| Resource | Purpose | Links |
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| ADA's Third Party Payer Concierge™ | One-on-one assistance with dental insurance/ third party payer issues | 800-621-8099 dentalbenefits@ada.org https://www.youtube.com/watch?v=G7e7dkTFRpA |
| Dental Plan Contract Analysis | To educate and inform members about participating in third party contracts | https://www.ada.org/en/member-center/member-benefits/legal-resources/contract-analysis-service |
| Advocacy Showcase | Showcases ADA advocacy and member support on third party issues | https://success.ada.org/en/dental-benefits/third-party-payer-advocacy https://success.ada.org/en/dental-benefits/dental-benefits-news?utm_source=promospots&utm_content=dentalbenefitslp&utm_medium=fb |
| Educational Content & Webinars | View on-demand dental benefits webinars and other third party payer information | https://success.ada.org/en/dental-benefits https://success.ada.org/en/dental-benefits/dental-benefit-webinars https://success.ada.org/en/dental-benefits/electronic-funds-transfer-payments-eft-implementation-checklist |
| Principles for Model Legislation | For states wanting to draft legislation to address third party payer issues | https://www.ada.org/en/advocacy/advocacy-issues/state-issues |
| Credentialing | To highlight the ease of submitting and maintaining your credentials in one central place. | https://www.ada.org/en/member-center/member-benefits/practice-resources/ada-credentialing-service |
| In-Office Dental Plan Toolkit | A toolkit to help dentists implement their own dental plan for uninsured patients. | www.ada.org/dentalplantoolkit |
| Employer Dental Plan Toolkit | Helps dentists advocate to patients who may have key roles within organizations that provide a dental benefit to their employees. | https://www.ada.org/en/public-programs/dental-benefits-plan-for-employees |

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| For Consumers: Paying for Dental Care | Helps patients understand their dental benefits plans | https://www.mouthhealthy.org/en/dental-care-concerns/paying-for-dental-care |
| Bento | A modern alternative to self-funded PPO and in-office dental benefit plans. | www.ada.org/bento |

Coding

| Resource | Purpose | Links |
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| Assistance on CDT & ICD Codes | To support members who have coding questions | MSC – 800.621.8099 dentalcode@ada.org |
| Speakers on Coding and Third Party Payers | To invite an expert speaker to societies' Annual Meeting or other venues to present on coding and third party payers | dentalcode@ada.org Stacy Starnes – 312.440.2773 |
| Information about the CDT Code Maintenance Process | To answer questions from members or staff about the process or to submit a change request | www.ada.org/cdt dentalcode@ada.org |
| Education on CDT Codes | To offer information about educational briefs that members can read or download at no cost. CDT Companion is a salable item | https://www.ada.org/en/publications/cdt/coding-education https://www.ada.org/en/publications/cdt/ada-dental-claim-form |
| CDT Code, CDT Companion, ICD Coding Books | To purchase Coding Books | https://www.ada.org/en/publications/ada-catalog/cdt-products |

Peer-Review

| Resource | Purpose | Links |
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| Peer-review guidelines | For ADA guidelines to inform their peer-review program | https://www.ada.org/en/member-center/member-benefits/practice-resources/peer-review-resources |
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Medicaid Managed Care & Quality Issues

| Resource | Purpose | Links |
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| Medicaid Managed Care Toolkit | Assistance for states transitioning into managed care Medicaid programs | https://www.ada.org/en/public-programs/action-for-dental-health/strengthening-the-dental-safety-net/medicaid-managed-care |
| Dental Quality Alliance | Medicaid programs/ MCO's issues related to quality | https://www.ada.org/en/science-research/dental-quality-alliance |